

Egg Harbor Fire Department and First Responders Standard Operating Guidelines

SUBJECT: **COMM CENTER COMMUNICATIONS**

SOG 1002

PURPOSE: To have in place a policy for all personnel to follow when communicating with the communication center.

SCOPE: This policy shall apply to all members of the Egg Harbor Fire Department.

DEFINITIONS:

Comm Center - Door County 911 Dispatch Center

Command - Officer in Charge of scene

KNHK 415 - Fire department radio call letters

The following procedures shall be followed when communicating with the Comm Center:

1. The Fire Chief, Assistant Chief, Captain, Lieutenant, or senior firefighter shall assume command of the emergency and be identified as Command.
2. Command will be the only person to answer radio communications between the fire scene and the Comm Center.
3. First Responders and all other units will answer as individual units.